

Fine Dining Server

Reports To: Food and Beverage Manager, Front of the House Supervisor

We are looking for strong customer service oriented people who are committed to providing a high quality resort experience for our guests.

General Responsibilities

• Customer relations, waiting, cashiering, bartending, salesmanship, bussing, hostess

Specific Responsibilities (but not limited to)

- Taking and organizing reservations for individuals or groups, subject to approval by manager
- Hosting greeting, seating, and informing guests of anything that should be informed to them
- Knowledge of all menus offered for the facility being worked including breakfast, lunch, dinner, dessert, wine, liquor)
- Responsibility of cash, processing credit card and room charge transactions
- Cash balancing of float at end of shift
- Bartending minor bartending skills: bottle wine service, free pouring, and basic cocktail drink knowledge
- Teamwork!

Must have

- Serving It Right certificate
- FOODSAFE Level 1 certificate
- Excellent customer service skills
- Pleasant personality and positive attitude
- Clean and neat appearance
- Good organizational and communication skills
- Physical stamina
- Ability to work under pressure
- Previous waiting experience an asset
- Cash experience a must
- Knowledge of wine and spirits

If your require additional information or wish to join the Manning Park Resort Team, please submit your cover letter, resume or questions to <u>humanresources@manningpark.com</u>

Please visit our website at www.manningpark.com for further details on our Resort.